

# **Guest Journey**

Current as of May 13, 2021

Due to COVID-19 we have changed the way we serve our guests for the time being. We want to give you an idea of what your next journey to Little River Inn might look like.

## **Check-In:**

We are implementing a contactless check-in process. This means you will provide us with a credit card at time of reservation being made and this will be the credit card used during your entire stay with us.

When checking in, you will receive a "Welcome Bag" from the front desk which will contain the following items:

- Sanitized room key
- Map of property
- Guest information packet including property and area information with local places of business that are open, safety & security protocols in digital format.
- One of each: BeeKind Shampoo, Conditioner, Lotion, two (2) bars of soap and bath salts (upon request for rooms with bathtubs)
- Four of each: individually wrapped disposable coffee and water cups
- Four Regular Big River Coffee pods, two (2) Earl Gray Tea, Decaf available upon request.
- Eight packets of each: Sugar, Sweet-In-Low (or equivalent)
- Six small containers of non-dairy creamer
- Stir Sticks
- Breakfast order forms

## **What is available during your stay:**

- Rocking chairs with a view
- Our gardens
- Beaches and hiking trails
- Golf Course and Tennis Courts (closed Tuesday's)
- Dining in our beautiful outdoor garden area equipped with outdoor heaters. Dining 5-8 pm. Room delivery (to-go style).
- Breakfast room delivery 8-9:30 am.
- Beer, wine and cocktails served at restaurant or delivered to room.
- Many local restaurants offering take out, outside dining and partial indoor.

## **What is temporarily not available during your stay:**

- Daily housekeeping service
- Regular room service
- Round the clock staff at the front desk (though someone is on property at all times)
- Rental equipment at the Golf Course

**PLEASE REMEMBER TO WEAR YOUR MASK WHEN AROUND OTHERS**